

Monitor

MODEL/ATOM II

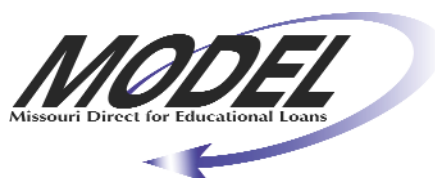
A publication of the Missouri Department of Higher Education

February 6, 2004

Accessing MODEL Direct

To access MODEL Direct, you will open your web browser and go to the following address: www.mdhe.model.amsa.com. Once the web site appears, you will need to type in your user ID and password. You're all set—it's as easy as that!

To access the MODEL Gateway you will go the following address: www.mdhe.gtway.amsa.com



Customer Acceptance Testing Update

ASA is in the process of contacting MDHE clients and vendors to collect various test files for CAT Testing. The files we will be testing include CL files, CAM, Bank Feeds, and various vendor electronic feeds. ASA is very pleased with the progress being made and you can expect to hear from ASA in the coming days.

We encourage trading partners to begin preparing test files now. If you submitted files to Guarantec, those same files will be tested by ASA during the CAT period. Also don't hesitate to call ASA directly if you have questions. Your contact for testing is Brian Hamilton and he can be reached at (800) 999-9080, ext. 4240.

What will Happen During Conversion?

March 30

This day is the last day that schools can submit guarantees using e*clips.

March 31

The MDHE and Guarantec will close out the books on this day and fix any rejects. All of the information on the Guarantec system will then be downloaded onto two sets of tapes. One set will be taken by courier to Boston and another set will be mailed for back-up.

April 2-11

ASA will begin loading the information on the tapes on to the MODEL system. ASA will bring the system up and test to make sure that all information loaded properly. ASA will compare aggregate loan totals from the Guarantec tapes and the MODEL system.

Between April 1 and April 12, schools who submit CommonLine files can continue to do so. Once the system is tested and up and running, ASA will begin processing all files received on April 1 and after on a first-in, first-out basis until all the files are processed. When schools receive notification that the loans are guaranteed, they will show the date that they were submitted as the guarantee date.

Schools who submit files using the CommonLine utility will need to wait and submit on MODEL once it goes live on April 12.

What's coming up?

January - February

Customer Acceptance Testing (CAT)

late February - early March

Training for schools and lenders

April 1-12

Conversion

April 12

Go Live!

How will Rejects Work When MDHE Moves to ASA?

Once conversion takes place in April, ASA will have staff dedicated to working incomplete and rejected records. Each school will be assigned a customer representative at ASA. Clients can also reach a queue of associates, if their contact is unavailable. A list of ASA contacts for each school will be distributed prior to conversion.

Sign-Up! for MODEL Direct

If you have not already done so, it's time to sign-up for MODEL Direct user IDs and passwords. Schools planning to use MODEL Direct and/or ATOM II or schools wanting inquiry-only access, need to sign-up. ATOM II lenders must also sign-up for MODEL Direct for the promissory note verification process.

The sign-up form is available on the MODEL web site at www.dhe.mo.gov/model/index.htm. Once you have completed the form, return it to Keith Broadus via fax at (573) 751-6635 or postal mail to 3515 Amazonas Drive, Jefferson City, MO 65109, Attn: Keith Broadus. Once the form is received, user IDs and passwords will be e-mailed to you.

Training

Training sessions on how to use MODEL Direct and ATOM II will be held in Kansas City, St. Louis, Columbia, and Springfield in late February/early March. Dates, times, and exact locations are currently being finalized and will be sent out on the e-distribution list and posted in the *MODEL/ATOM II Monitor* as soon as possible.

For questions....

regarding conversion to MODEL, contact:

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Director of Communications and Customer Assistance
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jhuthman@amsa.com

regarding ATOM II, contact:

Keith Broadus
Senior Associate of Technology
(573) 526-0876
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regarding system requirements, contact:

Gina Hodge
Director of Information Technology
(573) 526-1583
gina.hodge@dhe.mo.gov



Did you know...

www.dhe.mo.gov/model/index.htm

Designed to serve as a reference tool for our school and lender partners, the MODEL and ATOM II web site has a wealth of information regarding conversion including background information, frequently asked questions, contact information, training information, and more.

Check it out!

ATOM will continue to disburse loans April 1-12 and thereafter until all loans that were originally submitted by March 30 to ATOM for disbursement are successfully disbursed. To make changes to ATOM loans after March 30, schools will need to call the ATOM staff at the MDHE.

Once ATOM II goes live, schools with loans on both ATOM and ATOM II will get two disbursement rosters and two ACH transactions until all loans on ATOM are disbursed and the system is no longer used.

Coming up next week...

Frequently Asked Questions